

Mechanical Field Service Technician

Are you ready to dive into the exciting and innovative world of Engineered Wood? Kadant Carmanah Design has a great opportunity on its Service Team for a well-rounded individual as a Field Service Technician.

Kadant Carmanah is recognized as a global leader of innovation in the design and manufacture of equipment in the Engineered Wood products industry and is the largest supplier of Stranders used in the production of Oriented Strand Board (OSB) and other wood-based composites.

The Role:

This progressive and exciting field service role will include field installations, commissioning, training seminars and troubleshooting of large-scale industrial equipment. A strong aptitude in working with large scale mechanical & electrical equipment incorporating hydraulic, pneumatic, and electrical control systems is a must. This position will have you travelling to customer's sites within North America, Europe, UK, South America, Asia, and New Zealand.

Responsibilities:

- Travel to customer sites to inspect existing equipment and troubleshoot operational issues and provide a detailed service report to the customer.
- Provide field assistance during installation and start-up of new equipment, including hydraulic retrofits.
- Train customers electrical and mechanical personnel on the operation and maintenance of equipment.
- Work closely with the internal sales team and provide on site and/or remote service/technical support to our capital equipment customers.
- Communicate design changes and attend various meetings as required to convey this information to stay ahead of product development.
- Support Engineering with designs, drafting and PLC programming.

Qualifications:

- 5+ years experience in a field service roll
- Certificate in one or more of the following:
 - Millwright
 - Heavy Duty / Industrial Mechanic
 - Mechanical / Electrical / Engineering / Industrial Technologist
 - Mechatronics / Robotics Engineer
 - Aviation / Aerospace Engineer
 - Equivalent training and work experience may be considered a substitution
- Ability to read and interpret blueprints and drawings.
- Legally able to drive and travel internationally. Valid license, passport and proof of vaccination is required.
- Strong mechanical, electrical, controls, pneumatic and hydraulic knowledge a plus.
- Proficient in Microsoft Office (word, excel, outlook) a plus

Benefits:

- Extended Health, Dental, Disability, Life Insurance & AD&D after 3 months
- RRSP matching after 6 months

- 3 weeks' vacation
- Flexible schedule
- Employee Assistance Program
- Company Events
- Casual dress
- On-site parking

Wage Range/Job Type/Schedule:

- FT - Permanent
- Monday-Sunday
- Days/Afternoons/Evenings
- Overtime (Banked)